



**Grievance Redressal Forum  
TPWODL, BURLA**

Quarter No: SD-6/2, Sourav Vihar, Near NAC College,  
Burla, Sambalpur, Pin- 768017

Email: [grf.burla@tpwesternodisha.com](mailto:grf.burla@tpwesternodisha.com), Ph No.0663-2999601

**Bench: A.K.Satapathy, President B.Mahapatra (Co-opted Member) and A.P.Sahu, Member (Finance)**

Ref: GRF/Burla/Div/BNED/ (Final Order)/ 2180(4)

Date: 30/12/24

**Present:** Sri A.K.Satpathy, President.  
Sri B.Mahapatra (Co-opted Member),

|    |  |   |   |  |  |
|----|--|---|---|--|--|
| 1  | Case No.                                     | BRL/735/2024  |   |  |  |
| 2  | Complainant/s                                | Name & Address  |   | Consumer No  | Contact No.                                  |
|    |  | Secretay Gramajala O Parimala Committee<br>C/o- Ramesh Meher<br>At/Po-Demerdhipa,<br>Dist- Jharsuguda-768226  |   | 4170-0110-0340                                       | 9777297461                                   |
| 3  | Respondent/s                                 | EE (E), Brajrajnagar, TPWODL  |   |  | Division<br>B.N.E.D, TPWODL,<br>Brajrajnagar |
| 4  | Date of Application                          | 14.10.2024  |   |  |  |
| 5  | In the matter of-                            | 1. Agreement/Termination  | X | 2. Billing Disputes                                  | ✓  |
|    |  | 3. Classification/Reclassification of Consumers   | X | 4. Contract Demand / Connected Load                  | X  |
|    |  | 5. Disconnection / Reconnection of Supply   | X | 6. Installation of Equipment & apparatus of Consumer | X  |
|    |  | 7. Interruptions  | X | 8. Metering  | X  |
|    |  | 9. New Connection   | X | 10. Quality of Supply & GSOP                         | X  |
|    |  | 11. Security Deposit / Interest   | X | 12. Shifting of Service Connection & equipments      | X  |
|    |  | 13. Transfer of Consumer Ownership  | X | 14. Voltage Fluctuations                             | X  |
|    |  | 15. Others (Specify) -X   |   |  |  |
| 6  | Section(s) of Electricity Act, 2003 involved |   |   |  |  |
| 7  | OERC Regulation(s) with Clauses              | 1. OERC Distribution (Conditions of Supply) Code,2019 ✓<br>2. OERC Distribution (Licensee's Standard of Performance) Regulations,2004<br>3. OERC Conduct of Business) Regulations,2004<br>4. Odisha Grid Code (OGC) Regulation,2006<br>5. OERC (Terms and Conditions for Determination of Tariff) Regulations,2004<br>6. Others |   |  |  |
| 8  | Date(s) of Hearing                           | 14.10.2024  |   |  |  |
| 9  | Date of Order                                | 30/12/24  |   |  |  |
| 10 | Order in favour of                           | Complainant   | ✓ | Respondent   | Others                                       |
| 11 | Details of Compensation awarded, if any.     | NIL   |   |  |  |

**Place of Camp:** SDO Office, Belpahar, TPWODL, Brajrajnagar.



**Appeared**

**For the Complainant-** Secretay Gramajala O Parimala Committee  
Represented by Sri Ramesh Meher

**For the Respondent -** EE(Elect.), Brajrajnagar, TPWODL.

**GRF Case No- BRL/737/2024**

(1) Secretay Gramajala O Parimala Committee  
At/Po-Demerdhipa,  
Dist- Jharsuguda-768226  
Consumer No.- 4170-0110-0340

**COMPLAINANT**

**VRS**

(1) EE(Elect.), Brajrajnagar, TPWODL

**OPPOSITE PARTY**

The complainant as well as opposite party have appeared before the forum during hearing at site. The complainant has lodged objection to this Forum without approaching to opposite party which is coming under CHP (Complaint handing procedure) and hence, the copy of the application is enclosed herewith and keeping the application in original for maintenance of records by this Forum and the opposite party is instructed to take up the matter to resolve the grievance at their level with the direction to submit the compliance to this Forum within one month.

Hence the instance case petition is hereby dropped.

*Accordingly, the case is disposed of.*

**(B. Mahapatra)**

(Co-Opted Member)  
**Co-opted Member**

**Grievance Redressal Forum  
TPWODL, Burla - 768017**

**(A.K. Satpathy)**

President  
**President**

**Grievance Redressal Forum  
TPWODL, Burla - 768017**

**Copy to:** - (1) Secretay Gramajala O Parimala Committee, C/o-Ramesh Meher, At/Po-Demerdhipa, Dist- Jharsuguda-768226.

(2) Sub-Divisional Officer (Elect.), Belpahar, TPWODL with the direction to serve one copy of the order to the Complainant/Consumer.

(3) Executive Engineer (Elect.), BNED, TPWODL, Brajrajnagar.

(4) The Chief Legal-cum-Nodal Officer, TPWODL, Burla for information.

"If the complainant is aggrieved either by this order or due to non-implementation of the order of the Grievance Redressal Forum in time, he/she is at liberty to make representation to the Ombudsman-II, Qrs. No.3R-2(S), GRIDCO Colony, P.O:Bhoinagar, Bhubaneswar-751022 (Tel No. 0674-2543825 and Fax No. 0674-2546264) within 30 days from the date of this order of the Grievance Redressal Forums."

This Order can be accessed on OERC website, [www.orierc.org](http://www.orierc.org) under the "head "Cases->"GRF".

GRIEVANCE REDRESSAL FORUM  
TPWODL, BURLA

Qtr.No.SD-6/2,Sourav Vihar, Near NAC College,  
Burla-768017, Ph No.0663-2950601  
Email:-Wesco\_grf@Yahoo. in

01  
SDO, Belpahar  
14/10/2024  
GRIEVANCE REDRESSAL FORUM  
Received

Complaint No-

No.....  
Dt.....  
TPWODL, Burla

1) The name, details address and telephone no/mobile no. of the complainant with consumer no.

Secretary Gramasala Panchayat COMM 417001100340  
Rwss point at Dumerdhipa, Jharsaguda, 9777297461  
PIN-768226

2) The local office, designation and detailed address of the officer, against whose action/ inaction, the complaint is being filed.

3) The facts of the complaint (may enclose copy of the latest representation to the concerned officer of the Licensee; action taken or inaction.

2018 ମସିହା ମାମଲାର ପ୍ରାଥମିକ ପଦକ୍ଷେପ ଗ୍ରାମସାଲ ପଞ୍ଚାୟତ ଦ୍ୱାରା ନିଆଯାଇଥିବା ବ୍ୟବସ୍ଥାକୁ ନିମ୍ନ  
ଲିଖିତ ଅନୁଯାୟୀ କାର୍ଯ୍ୟକାରୀ କରିବା ପାଇଁ ଗ୍ରାମସାଲ ପଞ୍ଚାୟତ ଦ୍ୱାରା ନିଆଯାଇଥିବା  
ସମସ୍ତ କାର୍ଯ୍ୟକାରୀ କାର୍ଯ୍ୟ ଗ୍ରାମସାଲ ପଞ୍ଚାୟତ ଦ୍ୱାରା ନିଆଯାଇଥିବା ବ୍ୟବସ୍ଥାକୁ ନିମ୍ନ  
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ସମସ୍ତ କାର୍ଯ୍ୟକାରୀ କାର୍ଯ୍ୟ ଗ୍ରାମସାଲ ପଞ୍ଚାୟତ ଦ୍ୱାରା ନିଆଯାଇଥିବା ବ୍ୟବସ୍ଥାକୁ ନିମ୍ନ

4) Relief sought for.

5) Any interim Relief sought for, pending final decision.

6) Whether the subject matter of the case is pending adjudication in Hon'ble High Court, consumer Forum or any other Court. If so please give details.

7) Date of filing complain in the office of ESO/SDO/EE(Documentary evidence to be enclosed)

8) Complain no. allotted by the office of ESO/SDO/EE. If any.

Place:-

Date:- 14-10-2024

Ramesh meher

signature of the Applicant

ଗ୍ରାମସାଲ ପଞ୍ଚାୟତ ଦ୍ୱାରା ନିଆଯାଇଥିବା ବ୍ୟବସ୍ଥାକୁ ନିମ୍ନ